



Motor Carrier Chassis Street Turn Policy

The motor carrier in possession of the chassis for transfer must initiate the transfer via email to the appropriate group email address (see list below) for the pool with the receiving motor carrier in copy of their message. The receiving motor carrier must accept transfer via the initial email correspondence, also retaining the group email address in copy to affect successful transfer of the chassis.

Both the initiating and receiving motor carrier must be registered with FlexiVan as the equipment provider and have a valid approved User Agreement in effect with Flexi-Van Leasing, Inc.

Failure to accept the transfer or late acceptance by the receiving motor carrier will result in the charges remaining with the initial on-hire transaction motor carrier.

This process must be initiated and completed prior to the return of the chassis to a start/stop location.

Please note that container street turns are to be directed to and approved by the steamship lines.

Email addresses for the below pools are to be used for Motor Carrier Chassis Street Turn requests:

COCPPoolServices@flexi-Van.com
DCCPPoolServices@flexi-van.com
FLBPPoolServices@flexi-van.com
GCCPPoolServices@flexi-van.com
MLRZPoolServices@flexi-van.com

MWCPPoolServices@flexi-van.com
NERPPoolServices@flexi-van.com
NOCPPoolServices@flexi-van.com
NSCPPoolServices@flexi-van.com
SACPPoolServices@flexi-van.com

BACP Street Turn Process:

- STEP 1) Out-Gating trucker initiates request via the FlexiVan website (link provided below).
- STEP 2) Receiving carrier will receive an email notification from FlexiVan requesting the acceptance or rejection of the street turn. **Receiving carrier must accept for the system to process street turn.**

If step one and two are not followed within a 48 hour period, street turns will expire and systems will not update. FlexiVan will not honor street turn disputes if procedures are not followed.

For registered users, please log into your account and go to the Street Turn tab using this link: <https://fvcustomer.flexivan.com/FVCustomer/>

If you are not a registered user, please visit our site and sign up using the link below: <https://fvcustomer.flexivan.com/FVCustomer/Registration/RegistrationStep1.aspx?businessType=INTERMODAL>