

North Eastern Regional Pool



Jersey City N.J. 07305 – Office 201-332-3463 Fax – 201-332-3465

ROAD SERVICE POLICY MECHANICAL AND TIRES

Effective Date: April 1st 2014

In response to concerns made by the trucking community, and to better serve those utilizing the NERP pool, Interstar will no longer be an approved NERP repair vendor. Beginning April 1st 2014, Drayman may now call either one of the following over the road vendors for any OTR failures to include mechanical or tires that are not related to damage caused by the drayman. Invoicing will be handled directly between the OTR vendor and the pool.

Roadrunner-1-201-538-0420

Service Tire Truck Center (STTC) 1-800-684-8473

Tires

1. It will be the responsibility of the drayman to arrange for tire repair and or replacement on any tires deemed to have been damaged while in the drayman possession. Tire replacements, if needed, should be replaced with either a New 10.00x20 Recap tire (the tread pattern should be of a highway design) or a New 1000x20 OEM Tire.
2. Tires that have been Run Flat, Cut, subjected to Road Hazards or that have been destroyed due to driver neglect are not reimbursable. Tires that have been found to have been defective, as determined by our OTR provider would not be the truckers responsibility, and would be directly billed to NERP.
3. Flat tires are the trucker's responsibility.
4. Regarding dual axle tire failures, when a driver continues to ride after a tire has lost air & gone flat, the adjacent tire, due to overload will fail. In these cases the NERP will decline payment on the cost of the second tire failure. Additionally if both tires are determined to have been destroyed due to driver neglect, the trucker is responsible.

Mechanical

1. It will be the responsibility of the drayman to arrange for mechanical repair and or replacement on any items deemed to have been damaged while in the drayman possession.
2. If the drayman has any questions or problems please call the **NERP M&R supervisor at 201-332-3463. Cell number for Chad Butler is – 908-418-6988**